

EVENT TERMS AND CONDITIONS

*The person making this booking warrants that they have the authority to do so on behalf of the named business and binds the business to this agreement.

*All transactions are in AUD and including GST.

*A payment processing fee applies to all credit card payments (VISA, Mastercard 2%, Amex 2.15%, Diners Club 3.5% inc. GST) in addition to your transaction.

*In the instance that you are entitled to a refund you will be refunded the transaction amount excluding the credit card fee we are charged.

*All credit card transactions are secured using 128 Bit Secure Socket Layer (SSL) Encryption.

*By registering, delegates and participants agree that Mumbrella may collect their personal info to enable it to communicate with them by mail, telephone & electronic messages and Mumbrella may share info with its Australian related companies & promotional partners who may also contact delegates and participants in this way. For how Mumbrella collects, uses and discloses personal information see Collection Statement & Privacy Policy.

*By registering for this event, you grant to Mumbrella | Diversified Communications Australia Pty Ltd a royalty-free, non-exclusive, perpetual license to use your company name and indicia (including any logo) to promote and publicise this event and Diversified Communications Australia Pty Ltd generally in any manner and in any media.

*If you are not officially sponsoring the event, please respect fellow delegates and refrain from wearing branded t-shirts and distributing merchandise.

*Should you encounter any difficulties making payment through a credit card, we have the capability to provide you with an Invoice Request Form. Upon receipt of this form and your signature, a manual invoice will be promptly generated. Please be aware that once this invoice has been issued, it cannot be subject to cancellation, and you are hereby committed to remitting payment within a 7-day timeframe.

CANCELLATION

*For all Mumbrella event tickets purchased require one calendar months' notice in writing of your wish to cancel your booking and you will receive a 50% refund (excluding the credit card fee which is a percentage of your total purchase amount and card type (e.g. VISA, Mastercard 2%, Amex 2.15%, Diners Club 3.5% inc. GST). We regret that we cannot refund bookings after this deadline.

*Where an event is scheduled to run but a delegate is unable to attend due to personal circumstances, you are eligible to transfer your ticket to a substitute delegate directly via the modify your booking link in your confirmation email or contact events@mumbrella.com.au.

*Credit notes will not be issued under any circumstances unless outlined in the terms and conditions below.

*Where an event is scheduled to run but a delegate is unable to attend due to restrictions imposed by Local or State Government, such as border closures or changes in permit zones, Diversified Communications will issue a credit note equal to the value of your ticket purchased. The credit is valid to attend any other Mumbrella event within 12 months from the date of issue up to the value of the credit amount.

*Mumbrella | Diversified Communications Australia Pty Ltd reserves the right to change the format, dates, venue or content related to any event. In the event that an event for which you have purchased a ticket is rescheduled, your tickets will remain valid for the

rescheduled date. If you are unable to attend the event due to changes made by Mumbrella, you are entitled to the following options:

- Transfer your ticket to a substitute delegate with the new rescheduled date.
- Receive a credit note for the value of your ticket purchase. This credit is valid to attend any other Mumbrella event within 12 months up to the value of the credit amount.
- If you inform us before the specified deadline (which will be a reasonable period from the time the rescheduled event date is communicated in the rescheduled announcement email) that you cannot attend the rescheduled event, you will have the option to cancel your ticket and receive a refund of the ticket price. However, failure to notify us within the reasonable specified deadline that you won't be able to attend the rescheduled event will be considered a confirmation of your attendance, and you will not be eligible for a refund due to the rescheduling. It's important to clarify that refunds will not be available until the new date is officially announced, which will be done within a reasonable timeframe to allow Mumbrella to make necessary arrangements for the rescheduled event.

*If for any reason this event does not go ahead due to government legislation or other circumstances beyond our control, Mumbrella | Diversified Communications Australia Pty Ltd will endeavour to reschedule the event. If the event is unable to be rescheduled, we will issue a credit note equal to the value of your ticket purchased. The credit will be valid to attend any other Mumbrella event within 12 months from the date of issue up to the value of the credit amount.

Mumbrella | Diversified Communications Australia Pty Ltd, Level 2, 99 Walker Street, North Sydney, 2060, Australia. ABN: 1800 6002 286

~~COVID-19 TERMS AND CONDITIONS~~

~~*All attendees must register online with accurate contact information including name, contact number and email address, which in addition to being held in a secure database by the organiser, will assist with contact tracing where required.~~

~~*Delegate badges will be issued at registration and must be worn at all times during the event.~~

~~*Observe and practice physical distancing measures, respiratory/cough etiquette and hand hygiene practices.~~

~~*Individuals with symptoms of COVID-19 (including those awaiting a test result) or close contact with a confirmed case of COVID-19 in the 14 days preceding the event, must remain at home.~~

~~*Any individual displaying symptoms of COVID-19 onsite must report to the event organisers without delay where a venue contact and/or security will be alerted, and the appropriate action taken.~~

~~*If you fall ill OR test positive for COVID-19 within 14 days of attending the event, you will contact the event organisers immediately.~~

~~*Agree to have your temperature checked or wear a mask upon entering the event space (if required in accordance to the NSW Health advice).~~

~~*Agree to adhere to any changes to the above enforced by the organisers, venue or the Government in accordance to the NSW Health advise.~~

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